

Welcome to MobiData, the flexible and cost effective solution to staying connected throughout the UK.

Plans and Pricing

All plans and pricing are inclusive of VAT.

Plan	100MB*	1GB	5GB	10GB
Monthly plan fee	£0.00	£4.94	£14.94	£19.79
Monthly data inclusions (UK)	100MB	1GB	5GB	10GB
Monthly international data bonus	N/A	100MB		
Minimum contract term	3 months	1 month		
Out of bundle data (UK)	5p per MB			
Out of bundle data (international)	15p per MB			

*100MB plan can only be used to access data in the UK and expires after 3 months.

Plan Inclusions

You can use your MobiData plan in the UK + 100MB per month to use in 40 international destinations.

Australia*	Finland	Latvia	Poland	Sweden
Austria	France	Liechtenstein	San Marino	Switzerland
Belgium	Germany	Lithuania	Poland	Turkey
Bulgaria	Greece	Luxembourg	Portugal	USA
Croatia	Hong Kong	Malta	Romania	Vatican City
Cyprus	Hungary	Monaco	San Marino	
Czech Republic	Iceland	the Netherlands	Slovakia	
Denmark	Ireland	New Zealand	Slovenia	
Estonia	Italy	Norway	Spain	

*To use your service in Australia please contact our Customer Service team to make the necessary configurations.

Plan Exclusions

In the event you exceed your selected data plan in the UK you will be charged **5p per MB**.

In the event you exceed your 100MB monthly data bonus in any of our 40 international destinations you will be charged **15p per MB**.

UK Network

MobiData provides 3G & 4G service in the UK through the network voted as the UK's most Reliable overall- Source YouGov 2015.

Usage Alerts & Spend Controls

We will email you Usage Alerts once you exceed 50%, 85% and 100% of your monthly plan fee. We will then notify you via email for every £10 you spend in excess of your monthly plan fee. For your convenience once you incur £50 of out of plan charges we will suspend your service so you avoid unexpectedly large bills. This limit can be increased or decreased depending on your personal preference.

Please note: Usage Alerts and Spend Controls are a best efforts service. Occasionally notifications may be late due to delays in receiving data records from our partners. As a result, your monthly invoice may include out of plan charges in excess of the £50 limit.

Plan Changes

You can request a plan upgrade whenever you need. Any plan downgrades will take place at the end of your current billing cycle as long as you provide Customer Service a minimum of 48 hours' notice.

Contract Term

MobiData plans are for a minimum of 1 month. You can give notice at any time after 1 month by contacting Customer Service. Cancellation will take place at the end of your current billing cycle, as long as you provide a minimum of 48 hours' notice.

Billing Information

MobiData is a post-paid service which is invoiced on the same date each month (e.g. the 7th day of each month).

Plan Upgrades

You have the option to upgrade your data plan to one with a higher monthly data allocation by contacting Customer Service.

Limitations & Qualifications

Data Only

MobiData is a data only service. Traditional voice and SMS services are not supported.

Compatible Devices

Our 3-in-1 SIM will work in any SIM-enabled device.

Help & Support

Help: <http://mobi-data.com/faqs.html>

Email: help@mobi-data.co.uk

Phone: 03333 01 01 10

Terms & Conditions

All services, plans and variations are subject to our terms and conditions available at: mobi-data.com